Heinrich Nowak

Implementation consultant and application developer.

Atlanta, GA

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Portfolio: heinrichnowak.work

PROFILE

I maintain and extend large state government platforms in tax, vehicle and driver services, turning agency requests into shipped changes in C#, VB and SQL. Before this, four years building API and EDI integrations in logistics.

EXPERIENCE

Implementation Consultant | Fast Enterprises
August 2024 - now
I currently own a stake in the day-to-day evolution of large state government platforms on Georgia's vehicle and driver services system, and have collaborated on Colorado, California and Puerto Rico tax software development. Agency experts and business analysts bring me the problem: an edge-case bug, a legislative change, or a process that needs to be simpler.

Business Systems Analyst (Contract) | Yusen Logistics
January 2024 - August 2024
Defined and documented requirements for EDI, CargoWise (TMS) and WMS integrations across national warehouse operations. Designed process automation and reporting that cut manual handoffs by 30% and improved real-time shipment visibility. Led test cycles and trained end users so the new integrations were adopted.

Integrations Coordinator | Bergen Logistics
December 2021 - January 2024
Owned API and EDI (X12) integration design between SCALE (WMS), ERP and e-commerce platforms including NetSuite, SAP and Shopify. Evaluated each client's systems to recommend the right architecture and speed up onboarding. Served as the technical contact for client IT teams, pre-sales technical contact, internal technical trainer, and cut integration downtime by 25%.

EDUCATION

Information Technology BS | New Jersey Institute of Technology
January 2022 - May 2024
Cum Laude

Engineering Science AS | Hudson County Community College
September 2019 - December 2021

SELECTED PROJECTS

Buzzterms - Technology Glossary & AI Knowledge Source
A fast, accessible glossary that turns complex AI, cloud, DevOps, and security terminology into 30-second plain-English explanations.

Buzzterms - Published ChatGPT Plugin
Connects AI assistants directly to Buzzterms, enabling structured terminology searches, definitions, related concepts, and curated learning paths.

SKILLS

C#, SQL, VB, Microservices, UAT, Bilingual in Spanish, Customer Support, Developer Support., Git, Deployment, Agentic AI, AI Assisted Development, Discovery, Prioritization, Stakeholder Management, and SQL Reporting.